

**MADISON COUNTY ROAD DEPARTMENT
SERVICE CALL SCHEDULE
SEPTEMBER 2020**

Madison County Road Department

Reporting Dates 09/01/20 through 09/30/20

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
25306	11/17/17 09/23/20	Request Schedule Closed	Durations 1,041.0 S-to-C 1,019.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Pope Cedar Hill Rd	Cedar Hill Rd District 3
Culvert needs to be repaired 2 cross drains markes with cones where eroding the road							
25853	03/23/18 09/08/20	Request Schedule Closed	Durations 900.0 S-to-C 893.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Jones Harris Rd	Harris Rd District 4
Need culvert installed							
27511	12/27/18 09/10/20	Request Schedule Closed	Durations 623.0 S-to-C 614.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Robinson, Chris Ben Lockett Rd	Ben Lockett Rd District 5
Need new culvert installed							
27562	01/08/19 09/08/20	Request Schedule Closed	Durations 609.0 S-to-C 602.0 O-to-C	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Quick, Barbara Quail Rd	Quail Rd District 5
Needs clay gravel on the shoulders of the road since paving has been completed.							
27773	02/13/19 09/14/20	Request Schedule Closed	Durations 579.0 S-to-C 566.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Jerome, David Old Yazoo City Rd	Old Yazoo City Rd District 4
376 & 466 Old Yazoo City Rd need culvert replaced							
28036	03/27/19 09/25/20	Request Schedule Closed	Durations 548.0 S-to-C 524.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Vance, Derrick Stillhouse Creek Dr	Stillhouse Creek Dr District 3
Culvert that's at the entrance of Stillhouse Creek is collasing on Stillhouse Creek Dr							
28234	04/23/19 09/21/20	Request Schedule Closed	Durations 517.0 S-to-C 497.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Smothers, Andrea Lubertha Rd	Lubertha Rd District 3
Driveway damaged near hydrant, said the dirt/gravel has washed away							

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28249	04/24/19 09/22/20	Request Schedule Closed	Durations 517.0 S-to-C 496.0 O-to-C	Culvert Repair Medium Priority Need culvert replaced	Brown, Shirley Road Maintenance	Harris, Tena B Lovelace Ln Lovelace Lane District 5
28278	04/29/19 09/09/20	Request Schedule Closed	Durations 499.0 S-to-C 491.0 O-to-C	Culvert Repair Medium Priority Culvert is stopped up and has collapsed, and washed out into big holes	Brown, Shirley Road Maintenance	Abernathy, Summer Abernathy Rd Abernathy Rd District 4
28356	05/06/19 09/17/20	Request Schedule Closed	Durations 500.0 S-to-C 484.0 O-to-C	Road Condition On Hold Needs repair	Brown, Shirley Road Maintenance	Bridgeman, Kittie Ransburg Road Ransburg Rd District 4
28401	05/08/19 09/24/20	Request Schedule Closed	Durations 505.0 S-to-C 482.0 O-to-C	Culvert Repair Medium Priority Culvert that is on the corner has broken off	Brown, Shirley Road Maintenance	Rayner, JoAnna Hidden Crest Hidden Crest District 1
28405	05/09/19 09/29/20	Request Schedule Closed	Durations 509.0 S-to-C 481.0 O-to-C	Culvert Repair Medium Priority Culvert washed out across the road	Brown, Shirley Road Maintenance	Shockley, Bill Endris Rd Endris Rd District 4
28501	05/20/19 09/30/20	Request Schedule Closed	Durations 499.0 S-to-C 470.0 O-to-C	Culvert Repair Medium Priority Culvert has caved in, also needs gravel on the top and bottom	Brown, Shirley Road Maintenance	Easterling, Woody Harbor Rd Harbor Rd District 1
28755	06/19/19 09/10/20	Request Schedule Closed	Durations 449.0 S-to-C 440.0 O-to-C	Culvert Repair Medium Priority Need culvert replaced, needs to be bigger, has a hole in it. He also needs gravel on it.	Brown, Shirley Road Maintenance	Penn, Kent Old Yazoo City Rd Old Yazoo City Rd District 4

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28794	06/25/19 09/09/20	Request Schedule Closed	Durations 442.0 S-to-C 434.0 O-to-C	Culvert Repair Medium Priority Culvert is messed up due to the motorgrader	Brown, Shirley Road Maintenance	Howard, Collie Truitt Rd Truitt Rd District 5
28872	07/02/19 09/17/20	Request Schedule Closed	Durations 443.0 S-to-C 427.0 O-to-C	Culvert Repair Medium Priority Need culvert replaced	Brown, Shirley Road Maintenance	Robinson, Mark 267 Abernathy Rd Abernathy Rd District 4
28922	07/11/19 09/28/20	Request Schedule Closed	Durations 445.0 S-to-C 418.0 O-to-C	Culvert Repair Medium Priority Need cross drain replaced	Brown, Shirley Road Maintenance	Miller, Levi 131 Harris Rd Harris Rd District 4
29264	09/05/19 09/17/20	Request Schedule Closed	Durations 378.0 S-to-C 362.0 O-to-C	Culvert Repair Medium Priority Need culvert repaired	Brown, Shirley Road Maintenance	Roberts, Georgia 3972 Hwy 43 N Hwy 43 N
29268	09/06/19 09/11/20	Request Schedule Closed	Durations 371.0 S-to-C 361.0 O-to-C	Culvert Repair Medium Priority Both of the culverts are close to Renfroe Rd. Mark with rebar post with orange flagging one on Sharon and one Renfroe Rd.	Brown, Shirley Road Maintenance	Carter, Bart Sharon Rd Renfroe Rd District 5
29317	09/16/19 09/24/20	Request Schedule Closed	Durations 374.0 S-to-C 351.0 O-to-C	Dig Out Medium Priority Asphalt has broken up in front of this address, and has formed into a pot hole	Brown, Shirley Road Maintenance	Burnham, Craig Carriage Ln Carriage Ln District 2
29354	09/23/19 09/25/20	Request Schedule Closed	Durations 368.0 S-to-C 344.0 O-to-C	Culvert Repair Medium Priority Culvert needs replaced, has big hole in it	Brown, Shirley Road Maintenance	Prechtl, Kenny Sutherland Rd Sutherland Rd District 5

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29399	09/30/19 09/17/20	Request Schedule Closed	Durations 353.0 S-to-C 337.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Stewart, Kelvin Sharon Rd	Sharon Rd District 5
Culvert has collapsed, causing water not to flow through							
29482	10/11/19 09/17/20	Request Schedule Closed	Durations 342.0 S-to-C 326.0 O-to-C	Dig Out Medium Priority	Brown, Shirley Road Maintenance	Sisk, Robert 232 Sumerall Rd	Trace Harbor Rd District 1
Need road repaired							
29546	10/23/19 09/24/20	Request Schedule Closed	Durations 337.0 S-to-C 314.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Lloyd, Bob Patrick Rd	Patrick Rd District 4
Says water stands in ditch just past 411 Patrick Rd; says it has no where to go							
29697	11/15/19 09/18/20	Request Schedule Closed	Durations 308.0 S-to-C 291.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Hodge, Wendell Abernathy Rd	Abernathy Rd District 4
Needs culvert between 459 and 499. Said it is marked							
29813	12/13/19 09/14/20	Request Schedule Closed	Durations 276.0 S-to-C 263.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Banks, Cleo McDonald Rd	McDonald Rd District 3
Need culvert installed							
29815	12/16/19 09/18/20	Request Schedule Closed	Durations 277.0 S-to-C 260.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Howard, Bill Virilia Road	Virilia Rd District 4
Needs culvert installed; wants a long culvert. He will buy the extra culvert.							
29835	12/19/19 09/30/20	Request Schedule Closed	Durations 286.0 S-to-C 257.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Smith, Deloris Rocky Hill Road	Rocky Hill Rd District 5
Needs a longer culvert, driveway too narrow							

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29872	01/03/20 09/11/20	Request Schedule Closed	Durations 252.0 S-to-C 242.0 O-to-C	Culvert Repair Medium Priority Need culvert repaired	Brown, Shirley Road Maintenance	Unknown Lake Stephens Rd Lake Stephens Rd District 5
29889	01/03/20 09/17/20	Request Schedule Closed	Durations 258.0 S-to-C 242.0 O-to-C	Culvert Installation Medium Priority Need culvert installed on Miggins rd also	Brown, Shirley Road Maintenance	Harris, Phillip Virgin Mary Rd Virgin Mary Rd District 5
29943	01/13/20 09/18/20	Request Schedule Closed	Durations 249.0 S-to-C 232.0 O-to-C	Culvert Repair Medium Priority Culvert under the road, still causing flooding	Brown, Shirley Road Maintenance	Lockett, Francis Summerlin Rd Summerlin Rd District 5
30020	01/28/20 09/28/20	Request Schedule Closed	Durations 244.0 S-to-C 217.0 O-to-C	Culvert Repair Medium Priority Culvert is stopped up, and old metal culvert that is in bad condition causing his priperty aone with the neighbors to flood	Brown, Shirley Road Maintenance	Williams, Scottie Magnolia St Magnolia St District 3
30059	02/04/20 09/04/20	Request Schedule Closed	Durations 213.0 S-to-C 210.0 O-to-C	Culvert Installation Medium Priority Need new culvert	Brown, Shirley Road Maintenance	Harkins, Larry Hanging Moss Ln Hanging Moss Ln District 3
30075	02/07/20 09/08/20	Request Schedule Closed	Durations 214.0 S-to-C 207.0 O-to-C	Ditching Medium Priority Wants the ditches cleaned out...by hand. Ditch is shallow, gas line in ditch not buried very deep.	Brown, Shirley Road Maintenance	Partridge, Bruce Cherryrose Lane Cherryrose Lane District 4
30110	02/13/20 09/08/20	Request Schedule Closed	Durations 208.0 S-to-C 201.0 O-to-C	Culvert Installation Medium Priority Need culvert installed, will be pulling trailers in. Will like to get a call before installation	Brown, Shirley Road Maintenance	Evans, Joel 1269 Pocahontas Rd 1269 Pocahontas Rd District 4

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30112	02/10/20 09/29/20	Request Schedule Closed	Durations 232.0 S-to-C 204.0 O-to-C	Ditching Medium Priority Need ditches none there: culvert no ditches	Brown, Shirley Road Maintenance Funchess, Sarah 625 South Deerfield Dr	South Deerfield Dr District 1
30114	02/13/20 09/29/20	Request Schedule Closed	Durations 229.0 S-to-C 201.0 O-to-C	Culvert Repair Medium Priority Existing culvert is beginning to wash out and the ditches need cleaning because they hold water all the time rain or not	Brown, Shirley Road Maintenance Burden, Carolyn 578 Shrock Rd	Shrock Rd District 5
30125	02/18/20 09/10/20	Request Schedule Closed	Durations 205.0 S-to-C 196.0 O-to-C	Culvert Repair Medium Priority Culvert is washing away	Brown, Shirley Road Maintenance Branson, Richard Cobbbville Dr	Cobbbville Dr District 5
30135	02/18/20 09/08/20	Request Schedule Closed	Durations 203.0 S-to-C 196.0 O-to-C	Road Shoulder Medium Priority Edge of the road in front of 156 Bardin Rd is washing out	Brown, Shirley Road Maintenance Alford, Cindy Bardin Rd	Bardin Rd District 4
30157	02/20/20 09/08/20	Request Schedule Closed	Durations 201.0 S-to-C 194.0 O-to-C	Culvert Installation Medium Priority Need culvert installed at the church	Brown, Shirley Road Maintenance Windfield, LT Richmond Grove Rd	Richmond Grove Rd District 3
30252	03/04/20 09/08/20	Request Schedule Closed	Durations 188.0 S-to-C 181.0 O-to-C	Ditching Medium Priority Ditch across the road at address is full of debris during heavy rains the water crosses road rather than run in the ditch	Brown, Shirley Road Maintenance Veal, Sherry 3943 Coker Rd	Coker Rd District 3
30304	03/09/20 09/22/20	Request Schedule Closed	Durations 197.0 S-to-C 176.0 O-to-C	Ditching Medium Priority Requesting to have the ditch and culvert in front of house cleaned out because of flooding the front of house	Brown, Shirley Road Maintenance Lewis, Amanda Bo Murphy Rd	Bo Murphy Rd District 4

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30337	03/09/20 09/23/20	Request Schedule Closed	Durations 198.0 S-to-C 176.0 O-to-C	Culvert Repair Medium Priority Need culvert repaired	Brown, Shirley Road Maintenance	Hontzias, Ellen 1004 Patrick Rd Patrick Rd District 3
30635	04/01/20 09/21/20	Request Schedule Closed	Durations 173.0 S-to-C 153.0 O-to-C	Culvert Repair Medium Priority Called because some one ran over culvert and possible damaged it	Brown, Shirley Road Maintenance	Jones, Charlene 360 Old 51 Rd Old 51 Rd District 5
30779	04/15/20 09/14/20	Request Schedule Closed	Durations 152.0 S-to-C 139.0 O-to-C	Road Condition Medium Priority Requesting to have road fixed of the unstable condition of the dips and high where cars are bottoming out	Brown, Shirley Road Maintenance	Lamb, Nathan Eastside Dr Eastside Dr District 5
30827	04/21/20 09/17/20	Request Schedule Closed	Durations 149.0 S-to-C 133.0 O-to-C	Ditching Medium Priority Requesting to have ditches cleaned causing flood	Brown, Shirley Road Maintenance	Megan 178 Lake Hill Dr Lake Hill Dr District 3
30833	04/21/20 09/30/20	Request Schedule Closed	Durations 162.0 S-to-C 133.0 O-to-C	Culvert Repair Medium Priority Road culvert is coming up out of road causing water to flood property	Brown, Shirley Road Maintenance	Pierson, Megan 967 Petrified Forest Rd Petrified Forest Rd District 4
30852	04/22/20 09/22/20	Request Schedule Closed	Durations 153.0 S-to-C 132.0 O-to-C	Ditching Medium Priority Needs ditching so water can flow through culvert.	Brown, Shirley Road Maintenance	Rogers, Tina 1081 North Livingston Rd North Livingston Rd District 3
30860	04/23/20 09/30/20	Request Schedule Closed	Durations 160.0 S-to-C 131.0 O-to-C	Culvert Repair Medium Priority Culvert needs to be cleaned ditches need cleaning because it is causing flooding to front yard makes it hard to get to house	Brown, Shirley Road Maintenance	Ziglar, Eddie 100 Rabbit Run Ln Rabbit Run Ln District 4

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30865	04/23/20 09/17/20	Request Schedule Closed	Durations 147.0 S-to-C 131.0 O-to-C	Ditching Medium Priority Need to check ditch for erosion problems	Brown, Shirley Road Maintenance	J 119 Cherrybrook Dr Cherrybrook Dr District 3
30867	04/24/20 09/21/20	Request Schedule Closed	Durations 150.0 S-to-C 130.0 O-to-C	Ditching Medium Priority Ditch holding water, causing her property to flood	Brown, Shirley Road Maintenance	Williams Pisgah Bottom Rd Pisgah Bottom Rd District 5
30919	04/28/20 09/30/20	Request Schedule Closed	Durations 155.0 S-to-C 126.0 O-to-C	Culvert Repair Medium Priority Need extension on end of culvert	Brown, Shirley Road Maintenance	Evans, Barney Sulphur Springs Rd Sulphur Springs Rd District 5
30942	04/29/20 09/28/20	Request Schedule Closed	Durations 152.0 S-to-C 125.0 O-to-C	Culvert Repair Medium Priority Needs culvert replaced	Brown, Shirley Road Maintenance	Estes, Mildred Old 51 Rd Old 51 Rd District 5
30970	05/04/20 09/18/20	Request Schedule Closed	Durations 137.0 S-to-C 120.0 O-to-C	Road Condition Medium Priority Called about the road conditions, says one part is hard to travel on	Brown, Shirley Road Maintenance	Unknown Dinkins Rd Dinkins Rd District 5
30979	05/04/20 09/17/20	Request Schedule Closed	Durations 136.0 S-to-C 120.0 O-to-C	Culvert Repair Medium Priority Need culvert cleaned out	Brown, Shirley Road Maintenance	Hill, Earl 301 Catlett Rd Catlett Rd District 3
30985	05/04/20 09/17/20	Request Schedule Closed	Durations 136.0 S-to-C 120.0 O-to-C	Road Condition Medium Priority Calling about the conditions of the west side of the road. Potholes, washing away of road and etc...	Brown, Shirley Road Maintenance	Foster, James Dinkins Rd Dinkins Rd District 5

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31031	05/06/20 09/03/20	Request Schedule Closed	Durations 120.0 S-to-C 118.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Burnett, Patricia Powell Rd Powell Rd District 3
31106	05/14/20 09/14/20	Request Schedule Closed	Durations 123.0 S-to-C 110.0 O-to-C	Culvert Repair Medium Priority Culvert has collapsed in his driveway.	Brown, Shirley Road Maintenance	Mutter, Patrick Cox Ferry Rd Cox Ferry Rd District 4
31122	05/18/20 09/18/20	Request Schedule Closed	Durations 123.0 S-to-C 106.0 O-to-C	Ditching Medium Priority Requesting the ditches be cleaned	Brown, Shirley Road Maintenance	Henderson, Charles 173 Henderson Rd Henderson Rd District 3
31126	05/18/20 09/17/20	Request Schedule Closed	Durations 122.0 S-to-C 106.0 O-to-C	Culvert Repair Medium Priority Needs driveway repair, erosion around culvert	Brown, Shirley Road Maintenance	George, Emma Avondale Rd Avondale Rd District 5
31138	05/19/20 09/21/20	Request Schedule Closed	Durations 125.0 S-to-C 105.0 O-to-C	Culvert Repair Medium Priority Needs culvert replaced...bent in on both sides and needs a little gravel at the mailbox...there's a dropoff there from the pavement	Brown, Shirley Road Maintenance	Dixon, Henry Banks Road Banks Rd District 5
31211	05/28/20 09/28/20	Request Schedule Closed	Durations 123.0 S-to-C 96.0 O-to-C	Culvert Repair Medium Priority Crossdrain undermining near this address	Brown, Shirley Road Maintenance	Grewe, Bennie Cox Ferry Rd Cox Ferry Rd District 4
31244	06/02/20 09/10/20	Request Schedule Closed	Durations 100.0 S-to-C 91.0 O-to-C	Road Condition Medium Priority Creek under road is causing it to sink in/ washing away on both sides	Brown, Shirley Road Maintenance	Heather Raytown Rd Raytown Rd District 5

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31257	06/03/20 09/10/20	Request Schedule Closed	Durations 99.0 S-to-C 90.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Simmons, Louisa Cauthen Rd	Cauthen Rd District 5
Needs culvert installed. Is staked and address is posted.							
31261	06/03/20 09/15/20	Request Schedule Closed	Durations 104.0 S-to-C 90.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Unknown 118 Ramage Rd	Ramage Rd District 4
Would like to request any dirt to fill in holes in yard.							
31296	06/10/20 09/10/20	Request Schedule Closed	Durations 92.0 S-to-C 83.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Carr, Joseph 129 Cotton Blossom Rd	Cotton Blossom Rd District 4
Culvert needs cleaning out and ditch needs to be cleaned out							
31302	06/10/20 09/17/20	Request Schedule Closed	Durations 99.0 S-to-C 83.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Williams, Lucille 124 Williams Rd	Williams Rd District 5
Requesting to have old metal culvert replaced because it is bent and not letting water through							
31321	06/11/20 09/24/20	Request Schedule Closed	Durations 105.0 S-to-C 82.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	El-Amin, Christine Old 51 Rd	Old 51 Rd District 5
Needs driveway end repaired							
31360	06/15/20 09/17/20	Request Schedule Closed	Durations 94.0 S-to-C 78.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Grice, Brad Livingston-Vernon Rd	Livingston Vernon Rd District 4
Need culvert installed on new property							
31364	06/15/20 09/14/20	Request Schedule Closed	Durations 91.0 S-to-C 78.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Buck, Bertha Jubilee Rd	Jubilee Rd District 4
At the end of the road, where culvert has been replaced							

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31385	06/17/20 09/17/20	Request Schedule Closed	92.0 S-to-C 76.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Olive, Jametris Sutherland Rd	Sutherland Rd District 5
Request the road be repaired from the ruts, humps and holes in the road							
31402	06/19/20 09/17/20	Request Schedule Closed	90.0 S-to-C 74.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Ozborn Endris Rd	Endris Rd District 4
Bad pot holes							
31429	06/22/20 09/28/20	Request Schedule Closed	98.0 S-to-C 71.0 O-to-C	Paving Request Medium Priority	Brown, Shirley Road Maintenance	Johnson Old Hwy 16	Potluck Rd District 5
Request to have Potluck Rd paved from Old Hwy 16 to Sulphur Springs Rd							
31438	06/23/20 09/18/20	Request Schedule Closed	87.0 S-to-C 70.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Watson, Paul Dry Creek Rd	Dry Creek Rd District 5
Need longer culvert							
31450	06/24/20 09/18/20	Request Schedule Closed	86.0 S-to-C 69.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Harris, Archie McCullough Rd	Mccullough Rd District 5
Needs ditching							
31454	06/24/20 09/24/20	Request Schedule Closed	92.0 S-to-C 69.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Mona Johnstone Dr	Johnstone Dr District 3
Culvert stopped up, water can't flow through							
31455	06/24/20 09/04/20	Request Schedule Closed	72.0 S-to-C 69.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Atkinson, Justin 535 Hwy 49	Pineview Cir District 4
Need culvert installed -169 Pineview Circle							

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31461	06/25/20 09/25/20	Request Schedule Closed	92.0 S-to-C 68.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Burrell, Robert Gunter Rd	Gunter Rd District 5
Needs patching on road and at his driveway on both sides							
31463	06/25/20 09/02/20	Request Schedule Closed	69.0 S-to-C 68.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Etheridge, Andy Gunter Rd	Gunter Rd District 5
Need new culvert							
31474	06/26/20 09/03/20	Request Schedule Closed	69.0 S-to-C 67.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Shearrill, Micheal 678 Dry Creek Rd	Dry Creek Rd District 5
Need cuvert installed staked with white flags							
31481	06/30/20 09/18/20	Request Schedule Closed	80.0 S-to-C 63.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Hancock, Garrett 527 Harris Rd	Harris Rd District 4
Need culvert installed							
31506	07/02/20 09/04/20	Request Schedule Closed	64.0 S-to-C 61.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Johnson, Shurah Brown Rd W	Brown Rd W District 5
Ditches need cleaning out [ROAD FLOODING]							
31544	07/09/20 09/10/20	Request Schedule Closed	63.0 S-to-C 54.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Brooks, Robert Renfroe Rd	Renfroe Rd District 5
Culvert needs cleaning out							
31545	07/09/20 09/10/20	Request Schedule Closed	63.0 S-to-C 54.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Carr, Gwen Cotton Blossom Rd	Cotton Blossom Rd District 4
Culvert and ditch needs cleaning out							

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31546	07/09/20 09/11/20	Request Schedule Closed	Durations 64.0 S-to-C 54.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Williams, Julius 782 Livingston Vernon Rd Livingston Vernon Rd District 4
31549	07/10/20 09/10/20	Request Schedule Closed	Durations 62.0 S-to-C 53.0 O-to-C	Road Condition Medium Priority Mrs. Betty Buckner called from #601-214-7663. She lives at 115 Timber Drive in Madison in the Ashbrook Subdivision. The road is cavi	Brown, Shirley Road Maintenance	Buckner, Betty Timber Dr Timber Dr District 3
31552	07/10/20 09/10/20	Request Schedule Closed	Durations 62.0 S-to-C 53.0 O-to-C	Road Shoulder Medium Priority Request that the road shoulders be knocked down from hunks of dirt that was left after road was resently paved	Brown, Shirley Road Maintenance	Jobe, Louis 119 Riley Williams Rd Riley Williams Rd District 5
31556	07/13/20 09/14/20	Request Schedule Closed	Durations 63.0 S-to-C 50.0 O-to-C	Pot Holes Medium Priority Bad pot holes	Brown, Shirley Road Maintenance	Johnstone, Kenneth Cloud Rd Cloud Rd District 4
31564	07/13/20 09/15/20	Request Schedule Closed	Durations 64.0 S-to-C 50.0 O-to-C	Culvert Repair Medium Priority Need culvert replaced at the mailbox	Brown, Shirley Road Maintenance	Lynzey, Adams 43 Greystone Dr Greystone Dr District 3
31569	07/14/20 09/14/20	Request Schedule Closed	Durations 62.0 S-to-C 49.0 O-to-C	Ditching Medium Priority Ditch needs to be cleaned out beacuse water just sits and doesn't drain	Brown, Shirley Road Maintenance	Harris, Keira 300 Twins Lakes Dr Twin Lakes Dr District 1
31570	07/14/20 09/14/20	Request Schedule Closed	Durations 62.0 S-to-C 49.0 O-to-C	Culvert Installation Medium Priority Need culvert installed on new property	Brown, Shirley Road Maintenance	Densford, Tye Rocky Hill Rd Rocky Hill Rd District 5

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Reporting Dates 09/01/20 through 09/30/20

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
31575	07/14/20 09/14/20	Request Schedule Closed	Durations 62.0 S-to-C 49.0 O-to-C	Culvert Clean Out Medium Priority Culvert stopped up	Brown, Shirley Road Maintenance	Hudson, Mary Francis Rd Francis Rd District 5
31590	07/17/20 09/18/20	Request Schedule Closed	Durations 63.0 S-to-C 46.0 O-to-C	Culvert Installation Medium Priority Need culvert installed, to get access onto his property	Brown, Shirley Road Maintenance	Burrell, Robert Gunter Rd Gunter Rd District 5
31602	07/20/20 09/29/20	Request Schedule Closed	Durations 71.0 S-to-C 43.0 O-to-C	Culvert Repair Medium Priority Needs culvert replaced	Brown, Shirley Road Maintenance	Lockett, Joe Grown Williams Rd Grown Williams Rd District 5
31606	07/22/20 09/10/20	Request Schedule Closed	Durations 50.0 S-to-C 41.0 O-to-C	Pot Holes Medium Priority Bad pot holes	Brown, Shirley Road Maintenance	Unknown Parkinson Rd Parkinson Rd District 4
31609	07/22/20 09/29/20	Request Schedule Closed	Durations 69.0 S-to-C 41.0 O-to-C	Culvert Repair Medium Priority Need 20ft of culert added for trailer truck	Brown, Shirley Road Maintenance	Miggins, John 188 Rising Chapel Rd 188 Rising Chapel Rd District 5
31666	07/31/20 09/30/20	Request Schedule Closed	Durations 61.0 S-to-C 32.0 O-to-C	Road Condition Medium Priority Crack going across the road infront of this address	Brown, Shirley Road Maintenance	Thomas Mullherrin Dr Mullherrin Dr
31685	08/03/20 09/16/20	Request Schedule Closed	Durations 44.0 S-to-C 29.0 O-to-C	Culvert Installation Medium Priority Need culvert installed down from this address it is staked	Brown, Shirley Road Maintenance	Jones, Willie 170 Cotton Blossom Ln 170 Cotton Blossom Ln District 4

Madison County Road Department

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Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
31697	08/04/20 09/28/20	Request Schedule Closed	Durations 55.0 S-to-C 28.0 O-to-C	Culvert Installation Medium Priority Need culvert installed.	Brown, Shirley Road Maintenance Clerk, Christopher Lottville Rd	Lottville Rd District 5
31712	08/06/20 09/14/20	Request Schedule Closed	Durations 39.0 S-to-C 26.0 O-to-C	Culvert Installation Medium Priority Need culvert installed have additional culvert to be installed also.	Brown, Shirley Road Maintenance Ssik, Kasy 750 Twelve Oaks Rd	Twelve Oaks Rd District 4
31713	08/06/20 09/29/20	Request Schedule Closed	Durations 54.0 S-to-C 26.0 O-to-C	Culvert Installation Medium Priority Need new culvert, old one rusted and collapsed	Brown, Shirley Road Maintenance Sutton, Dewayne Pine Grove Rd	Pine Grove Rd District 5
31715	08/06/20 09/04/20	Request Schedule Closed	Durations 29.0 S-to-C 26.0 O-to-C	Culvert Installation Medium Priority Need culvert replaced has a concrete drive.	Brown, Shirley Road Maintenance Harris, Matt 453 Smith Carr Rd	Smith Carr Rd District 4
31722	08/07/20 09/08/20	Request Schedule Closed	Durations 32.0 S-to-C 25.0 O-to-C	Pot Holes Medium Priority Bad pot holes, barely can to their house	Brown, Shirley Road Maintenance Jenkins, Kenneth Eastside Dr	Eastside Dr District 5
31728	08/10/20 09/16/20	Request Schedule Closed	Durations 37.0 S-to-C 22.0 O-to-C	Culvert Installation Medium Priority Need new culvert	Brown, Shirley Road Maintenance Reed, Georgia Lottville Rd	Lottville Rd District 5
31735	08/10/20 09/10/20	Request Schedule Closed	Durations 31.0 S-to-C 22.0 O-to-C	Culvert Installation Medium Priority Need new culvert installed	Brown, Shirley Road Maintenance Payton Tithelo Rd	Tithelo Rd District 5

Madison County Road Department

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Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
31736	08/10/20 09/10/20	Request Schedule Closed	Durations 31.0 S-to-C 22.0 O-to-C	Ditching Medium Priority Ditching needed	Brown, Shirley Road Maintenance	Payton Tithelo Rd Tithelo Rd District 5
31771	08/17/20 09/17/20	Request Schedule Closed	Durations 31.0 S-to-C 15.0 O-to-C	Ditching Medium Priority Needs ditching	Brown, Shirley Road Maintenance	Saxton, Bryant Germantown Rd Germantown Rd District 3
31777	08/17/20 09/02/20	Request Schedule Closed	Durations 16.0 S-to-C 15.0 O-to-C	Culvert Installation Medium Priority Need new culvert installed	Brown, Shirley Road Maintenance	Fleming, Romonica Hwy 43 N Hwy 43 N Hwy 43 N
31792	08/18/20 09/10/20	Request Schedule Closed	Durations 23.0 S-to-C 14.0 O-to-C	Pot Holes Medium Priority Bad pot holes, road is in bad condition	Brown, Shirley Road Maintenance	John Eastside Dr Eastside Dr District 5
31820	08/25/20 09/03/20	Request Schedule Closed	Durations 9.0 S-to-C 7.0 O-to-C	Pot Holes Medium Priority Bad pot holes	Brown, Shirley Road Maintenance	Parris, Roger Oak Trail Oak Trail District 1
31833	08/27/20 09/28/20	Request Schedule Closed	Durations 32.0 S-to-C 5.0 O-to-C	Ditching Medium Priority Need ditching	Brown, Shirley Road Maintenance	Logan, Bryan Normandy Cir Normandy Cir District 3
31839	08/27/20 09/01/20	Request Schedule Closed	Durations 5.0 S-to-C 5.0 O-to-C	Road Shoulder Medium Priority Requesting to have the road shoulders clean out of tree branches and other debris	Brown, Shirley Road Maintenance	Brown, Lorraine 247 Brown Rd West 247 Brown Rd West District 5

Madison County Road Department

Reporting Dates 09/01/20 through 09/30/20

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Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
31842	08/27/20 09/10/20	Request Schedule Closed Durations 14.0 S-to-C 5.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Johnson, Felisha 2027 Stump Bridge Rd	Stump Bridge Rd District 5

Open Requests: 113
199.0 **S-to-C Average Duration**
183.4 **O-to-C Average Duration**

Total Requests: 113
199.0 **S-to-C Average Duration**
183.4 **O-to-C Average Duration**